



Massage Client Policy Notification

Late Arrival Policy

We ask that you arrive 10-15 minutes prior to your appointment time to fill out any required paperwork and answer any questions the massage therapist may have during intake. We ask that you please inform us if you are going to be arriving late. We understand that issues can arise and do our best to make accommodations; however, appointment times are reserved for each client, there for the therapist may not be able to extend the appointment time.

Cancellation Policy

We respectfully request that clients provide us with a 24-hour notice of appointment cancellation or to be rescheduled. Should you need to cancel your appointment with less than 24-hour notice a 50% charge will be applied to your card on file. No call no show will result in a 100% charge for missed appointment. If inclement weather arises, we will do our best to give notice that the office will be closed to keep staff and clients safe. Standing appointments would be rescheduled for a later date with no additional charge. Should the massage therapist become ill, the appointment will be canceled and rescheduled for a later date with no additional charge.

Inappropriate Behavior Policy

The massage therapist reserves the right to immediately terminate any session and/or refuse any future massage therapy sessions. Massage therapy is for therapeutic or relaxation purposes only and there is absolutely no sexual component whatsoever. Requests, jokes, gestures, conversation, insinuation, intimidation, harassment, or touching the therapist will result in immediate termination regardless of length of the session. You will be charged 100% for the session. The massage therapist may file a report with the local authorities due to inappropriate behavior. Please treat your massage therapist with respect, dignity, and kindness and you will be treated the same.

By signing below, you agree to abide by these policies.

Client Signature: _____ Date: _____